

HatsanUSA Firearm Repair Form

- Please complete the top portion of this form and include it with your firearm to be serviced.
- A valid RMA number is required. Please contact HatsanUSA for your RMA number prior to shipping your firearm for service.
- * Incomplete repair forms and/or returns with no valid RMA number may result in delayed processing.

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Customer Information

RMA#: _____

Name: _____

Email: _____

Phone: _____

Warranty Service Requested? Yes No

Firearm Shipping From Dealer? Yes No

FFL Number: _____
 (Dealers, please include a copy of your FFL)

Return Address: _____

Firearm Information

Common Model Name: _____

Receiver Marking: _____

Caliber / Gauge: _____

Serial Number: _____

Importer Mark: _____

Firearm Type: _____

Return Reason: _____

HatsanUSA Service Center To Complete The Fields Below This Line

Date Received: ____ / ____ / _____

Receipt Condition: _____

Pre-Service Cleaning Required? Yes No

Repairs Performed: _____

Failure Due To Improper Maint.? Yes No

Warranty Coverage? Parts Labor Ship

Non-Warranty Service Cost: \$ _____

Technician's Notes: _____
